

Education Program Managers

(Position Code – EPM)

(1) Job Context

IL&FS Education is one of India's largest education services company focussed on improving the quality of K12 education through technology enabled learning solutions. We work in partnership with Central and State Governments, private schools and educational institutions, international agencies, Corporates as well as several tech majors like Google, Microsoft etc

Our portfolio includes setting up and maintaining digital learning infrastructure in schools, providing digital content, supplementary education and training; and holistic school improvement services. We have established our presence in over 30,000 schools through various interventions funded by Governments, Private schools and corporates (through CSR)

As an Education Program Manager, you will be primarily responsible for managing education programs / projects from planning to execution including the P&L

(2) Job Role

- End-to-end management of Education projects being implemented by us in various government and private schools
- Ensuring customer expectations and adherence to performance indicators
- Work with multiple stakeholders – school principal, teachers, internal team, partners, to ensure effective & timely delivery of assignments
- Ensure quality control of compliance in documentation & reporting for all stakeholders
- Prepare program collaterals, success stories and impact study in partnership with communications team
- Customer Lifecycle Management

(3) Key Accountability

- Ensuring Financial Success of the Projects
- Meeting budget criteria as well as high quality standards
- Ensuring overall effectiveness of project/program including improvement in learning outcomes
- Meeting all Service Level Agreements (SLAs) for the Projects
- Ensuring Customer Satisfaction
- Impeccable Process Compliance and Continuous Process Upgradation
- Undertake people development in domain knowledge and skills

(4) Experience

- **Academic** - Post Graduate in any discipline, preferably in education or closely related field
- **Work:**

- 4- 5 years of experience for management & administration of education programs, including pedagogy, curriculum development and delivery in Government and/ or Private Schools
 - Must possess deep knowledge about Ed-tech space
 - Demonstrated skills in people management and collaboration
 - Must have an enthusiasm and drive to contribute to social development
- (5) **Competency Wishlist:** Strong Project Manager with Excellence Orientation and Business Manager with Customer Orientation
- (6) **Locations:** Multiple – Across India
- (7) **Remuneration:** As per Industry Standards

Interested candidates with relevant profile may apply at iets.recruitment@ilfsindia.com with Subject: “Application for <<Position Code>>” with their latest CV and a covering letter stating 3 locations in sequence of preference and description of why they would be the best fit for the applied role.